

Drinking Water Quality – Critical Customer Registration

Under NSW Health Guidelines, Council must notify vulnerable customers of any event that could result in the delivery of potentially unsafe drinking water.

Council maintains a register of high risk stakeholders (eg: in-house dialysis patients, immuno-compromised) who would be significantly affected by a water quality failure. These registered customers are notified as a matter of priority in the event of a potential water quality issue, such as a Boil Water Alert.

If you wish to be included on the Critical Customer Register, please complete the below and return to Council via email or post (details above). This information will only be used during a drinking water quality incident.

Registration

1. APPLICANT DETAILS

Contact Person (name)	Business name (if applicable)
Postal address	Email
Mobile phone	Phone (land line)
Alternate contact person (name)	Alternate's contact mobile phone

2. STREET ADDRESS (IF DIFFERENT TO POSTAL ADDRESS)

Unit/Street number	Street name	
Suburb/Locality		Postcode

3. CRITICAL CUSTOMER REGISTER – GIVE REASONS

Please provide details on why you would like to be included on the Critical Customer Register for notification of water quality issues.

Details about Council's Privacy Policy can be found at http://www.midwestern.nsw.gov.au/Privacy-Statement/