

PRIORITY 1: PUBLIC EDUCATION PROGRAMME / PROMOTING RESPONSIBLE PET OWNERSHIP

Aim	Action	Performance Indicator
<ul style="list-style-type: none"> ○ Achieve a high level of responsible pet ownership through education, consultation and cohesive management within the community. ○ To ensure that owners of dogs, particularly in rural areas, are well informed about their responsibilities. 	<ul style="list-style-type: none"> ○ Working with the media, and other Agencies promoting responsible companion animals management by increasing the Communities understanding of the negative impacts companion animals may have on the environment and in rural areas the impact on livestock from dog attacks; and ○ Work with animal welfare organisations to investigate the implementation of a school education program to teach children responsible ownership of dogs including an awareness of a dog’s natural hunting instincts. ○ Encourage rural dog owners to ensure that their animals cannot venture onto adjoining properties and attack livestock. ○ Liaising with Economic Development department on content for Community News release, Social media posts and/or Radio media releases. ○ Supporting Million Paws Walk Work (held by RSPCA) via attendance of Council Rangers (if available). 	<ul style="list-style-type: none"> ○ At least 2 Companion Animal story/editorial/advertisement relating to responsible Companion Animals ownership, to be published via Radio, Social Media and/or Community News. ○ Customer Service and Council Rangers to promote lifetime registration ○ Attendance at Million Paws Walk

PRIORITY 2: PUBLIC SAFETY / DANGEROUS DOGS AND RESTRICTED BREEDS

Aim	Action	Performance Indicator
<ul style="list-style-type: none"> ○ Reduce the potential threat to public safety by management of aggressive animals. ○ Reduced incidence of dog attacks. ○ Effectively monitor, manage and control the keeping of identified restricted breeds and declared dogs. 	<ul style="list-style-type: none"> ○ Ensure an efficient and effective response to reported dog attacks. ○ Investigate all reports of animal attacks. ○ Update OLG Companion Animals data per attack. ○ Effectively monitor, manage and control the keeping of identified restricted breeds of dogs. ○ Declare dogs as dangerous, menacing or nuisance where necessary under the provisions of the Companion Animals Act. ○ Conduct quarterly inspections of the premises where declared or restricted breeds of dogs are kept to ensure compliance with the legislation. 	<ul style="list-style-type: none"> ○ OLG dog attacks data demonstrates a reduction over time. ○ Number of compliance inspections of restricted and/or declared dog premises, ensuring all necessary controls are in place at that time. ○ Commence investigation into all reported dog attacks within 24 hours of the report being communicated with Council. ○ Council Rangers to attend any relevant vocational training or professional development relating to declared or dangerous dogs. ○ Office of Local Government dog attacks data reviewed and published in annual reports to Executive.

PRIORITY 3: REGISTRATION AND IDENTIFICATION

Aim	Action	Performance Indicator
<ul style="list-style-type: none"> ○ Increase in the number of Companion Animals being lifetime registered and microchipped. ○ Increased community awareness of the benefits of microchipping and registration of their animal. ○ Lost or stray Companion Animals are promptly impounded and owners notified. ○ Increase the number of de-sexed Companion Animals. ○ Encourage owners to be actively responsible for their animals' welfare. ○ Reduced number of Companion Animals' euthanised. 	<ul style="list-style-type: none"> ○ Implement education programs to advise residents of the process (and benefit) of microchipping and lifetime registering their animal. ○ Education programs to remind companion animal owners to notify of changes of ownership, address or other details. ○ Liaise with local veterinary clinics in raising community awareness about registration and identification. ○ Implement education programs that promote the benefits of de-sexing Companion Animals. ○ Ensure that Council staff regard animal welfare as a high priority in all dealings with the community and their companion animals. ○ Council to provide subsidies through Fees and Charges for animals adopted that have been de-sexed. ○ Ensuring all Companion Animals adopted from pound are registered ○ Ensure all Council Rangers are trained to microchip Companion Animals 	<ul style="list-style-type: none"> ○ Increase in number of microchipped and lifetime registered animals in the community. ○ Decrease in the number of animals impounded. ○ OLG Companion Animals annual report lodged by due date. ○ Increased number of de-sexed companion animals in the community. ○ Decrease number of Companion Animals being euthanized from pound. ○ Microchipping day annually with community.

PRIORITY 4: NUISANCE ANIMALS AND EXCESSIVE BARKING DOGS

Aim	Action	Performance Indicator
<ul style="list-style-type: none"> ○ To minimise the adverse effects of animal noise in the community. ○ To prevent roaming/escaping animals 	<ul style="list-style-type: none"> ○ Review procedures for dealing with animal noise and nuisance complaints. ○ Provide advice to owners about ways they can stop dogs from excessive barking. ○ Remind owners that it is their responsibility to adequately confine their animal to their property. ○ Inspection of dog owners premises for repeat offenders of dogs roaming. 	<ul style="list-style-type: none"> ○ Reduced number of complaints received due to barking dogs and nuisance animals. ○ Reduce number of penalty infringement notices issued from roaming and failing to prevent escape

PRIORITY 5: IMPOUNDING AND REHOMING OF COMPANION ANIMALS

Aim	Action	Performance Indicator
<ul style="list-style-type: none"> ○ Reduce the number of animals impounded. ○ Ensure the prompt return of identified animals to their owners in accordance with legislation ○ Increase the number of animals rehomed with rehoming organisations 	<ul style="list-style-type: none"> ○ Encourage the community to lifetime register and microchip their animals. ○ Encourage Companion Animal owners to notify of changes of address and details that help facilitate the prompt return of animals. ○ Provide appropriate resourcing and facilities for the surrender of animals. ○ Maintain a patrol and collection service for stray animals. ○ Utilise Councils web page and social media promoting the rehoming and/or return to owner of impounded animals. ○ Ensure the safe and responsible adoption of animals. ○ To deal with the euthanasia of animals in a sensitive ethical manner in strict compliance of welfare standards and codes of practice. ○ Mandatory microchipping and registration of all animals leaving pound. ○ Liaise with a minimum of 2 rehoming organisations for all Companion Animals available for adoption if unable to rehome locally or behaviour dictates as such. 	<ul style="list-style-type: none"> ○ Increased number of animals returned to their owners or re-homed. ○ Increased number of microchipped and registered animals. ○ Decrease number of euthanized animals. ○ Maintenance of existing rehoming organisation list and evidence of email correspondence to rehoming org groups.

PRIORITY 6: ANIMAL WELFARE

Aim	Action	Performance Indicator
<ul style="list-style-type: none"> ○ Ensuring that Companion animal welfare standards are strictly applied and maintained by Council Rangers ○ Minimise risk to Council staff and other animals 	<ul style="list-style-type: none"> ○ Impounded animals are cared for without compromise in accordance with national and state standards, and in accordance with principles of POCTA. ○ Conduct vet checks of Companion Animals received into pound when required ○ Councils engage with the RSPCA as required when receiving when receiving animal welfare complaints. ○ Council Rangers to undertake suitable vocational training to ensure a high level of understanding of national and state companion animal welfare standards. ○ Ensuring the cleaning of the pound to the appropriate standards and in accordance with internal procedures. ○ Ensure use of commercial chemicals in the cleaning of the pound to minimise the outbreak of parvovirus. ○ Ensure a quarterly commercial clean of pound ○ Council Rangers to providing toys, comfortable bedding and ensure impounded dogs are relocated to the outside kennels during the day. ○ Council Rangers to ensure suitable feeding daily, including treats and dog bones. ○ Ensure dog wash installed and available for the washing of impounded animals as required. ○ Ensure installation of shade sails in outside dog kennels for 	<ul style="list-style-type: none"> ○ No Parvovirus outbreaks ○ Quarterly contract commercial clean completed ○ Random cleaning inspections that ensures compliance to cleaning procedures ○ No sick or injured animals as a result of time in pound.

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	<p>suitable shelter</p> <ul style="list-style-type: none">○ Council Rangers not to accept animals surrendered that are visibly sick or injured	
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PRIORITY 7: MANAGEMENT OF FERAL AND INFANT ANIMALS

Aim	Action	Performance Indicator
<ul style="list-style-type: none"> ○ To minimise or eliminate the amount of infant companion animals being euthanised. ○ Manage the number of feral dogs and cats within the community. 	<ul style="list-style-type: none"> ○ Communication with registered rescue organisations and the RSPCA. ○ Close consultation with local veterinarians. ○ Education programs to promote the benefits of de-sexing Companion Animals. ○ Euthanizing feral animals as required ○ Provide traps to community for hire, to reduce the number of feral cats and dogs straying 	<ul style="list-style-type: none"> ○ Maintaining a low number of euthanised Companion Animals. ○ Increase in the amount of Companion Animals rehomed. ○ Increase in the no. of Infant Companion Animals rehomed to rescue organisations ○ Increase in the no. of traps hired annually

PRIORITY 8: CAT MANAGEMENT

Aim	Action	Performance Indicator
<ul style="list-style-type: none"> ○ To increase the number of identified, registered and de-sexed cats within the Councils region. ○ To educate the community about responsible cat ownership aiming to reduce the numbers of stray/feral/non-registered cats in the community. 	<ul style="list-style-type: none"> ○ Working with the media, and other agencies promoting responsible companion animals' management and ownership. ○ Implement education programs to advise residents of the process (and benefit) of microchipping, de-sexing and lifetime registering their animal. ○ Education programs to remind the companion animal owners to notify of changes of ownership, address or other details. 	<ul style="list-style-type: none"> ○ At least 2 Companion Animal story/editorial/advertisement relating to responsible Companion Animals ownership, to be published via Radio, Social Media and/or Community News. ○ Increase number of microchipped and lifetime registered animals in the community.

PRIORITY 9: OFF LEASH DOG AREAS & IMPORTANCE OF EFFECTIVE CONTROL

Aim	Action	Performance Indicator
<ul style="list-style-type: none"> ○ Monitor the operation of off leash areas. ○ Encourage dog owners use the off leash facility appropriately. 	<ul style="list-style-type: none"> ○ Educate the community about the benefits of using off leash areas. ○ Educate the community about the correct use and their responsibilities whilst using off leash areas. ○ Patrol of off-leash areas and installation of appropriate signage around the high traffic community spaces ○ Educate community regarding use of off leash parks and effective control in public place 	<ul style="list-style-type: none"> ○ Reduction in the number of fines issued for dogs off lead ○ Ensuring a social media and/or radio campaign advising owners of responsibilities to keep dogs on a lead.