

Rural Water Fill Stations

Rural Water Fill Stations provide emergency potable water access for rural residents living in the Mid-Western Region. Customers can apply to Council for access to the stations, which are available 24 hours a day, seven days a week once registered.

HOW TO ACCESS

To improve emergency water access for rural residents, Council recently upgraded Rural Water Filling Stations in Mudgee, Gulgong and Rylstone. These new filling stations provide more ensured emergency potable water access for rural residents, faster flow rates and reduced fill times.

The new Water Fill Stations have an outlet of either 25mm (per existing) or a larger outlet of 50mm for higher flow rates. Residents can only access the Water Fill Stations by registering with Council. Registration is free to rural residents. Simply fill in the online form at midwestern.nsw.gov.au/ruralwaterfill

Once registered, residents with email will have access via the Smart City Control App (<https://app.smartcitycontrol.com.au/>) and those without email will receive a swipe card.

HAVEN'T REGISTERED YET?

Scan the QR code to complete your registration online.



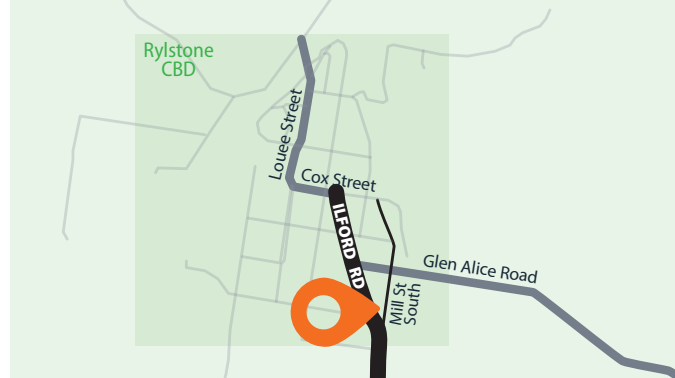
LOCATIONS

 One fill point
 Two fill points

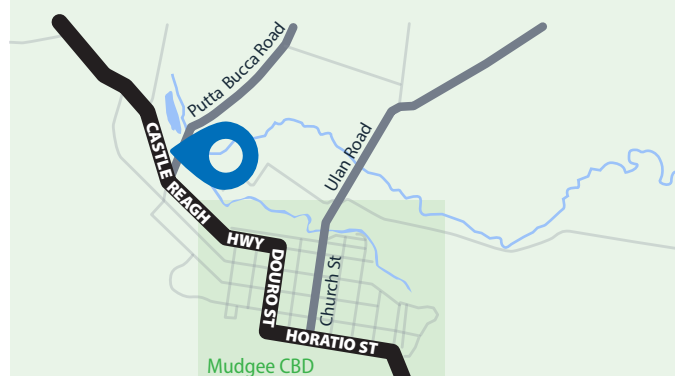
Gulgong (Corner of Saleyards Lane and Spring Creek Road)



Rylstone (Corner of Ilford Road and Mill Street South)

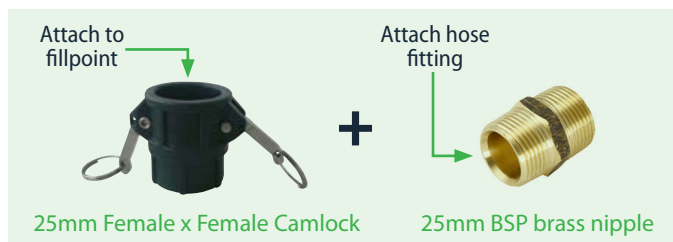


Mudgee (Castlereagh Highway, opposite Putta Butta intersection)



WHAT YOU'LL NEED TO CONNECT

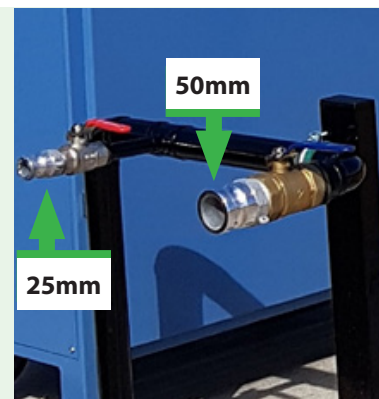
To use Rural Customer water filling stations, customers will need a connection suitable to match either 25mm or 50mm male camlock fitting. Camlock adapters can be sourced from hardware or plumbing stores, and connect to existing hoses used for the previous fill points.



TO FILL YOUR TANK

1. Connect

Securely connect one end of your hose to the Water Filling Station either 50mm or 25mm Camlock coupling and the other end to the inlet on your tank.



2. Swipe

Swipe your access card or use the SmartCityControl app.

3. Select

Select the standpipe name, as displayed on the fill point. The light will flash slowly when accepted.

4. Open valve

Press the green button on the console and the valve will open. Ensure the gate valve by the connection point is also set to open.

5. Close valve

When filling is complete, be sure to press the red button to close the valve. This will log you out of your account.

6. Disconnect

Disconnect all fittings from fill station and your tank. Take care to avoid spillage.

7. Exit

Be aware of other vehicles or pedestrians and exit the fill point safely.

FOR MORE INFORMATION

Visit Council's website midwestern.nsw.gov.au or email council@midwestern.nsw.gov.au

DISCLAIMER

The information contained in this fact sheet is general in nature and should not be relied upon as the complete source of information to be considered. This document is not intended as a substitute for consulting relevant legislation or for obtaining appropriate professional advice relevant to your particular circumstances.